

**Amy M. Childers Counseling, LLC
Office Policies for Counseling Services**

A. CONFIDENTIALITY: The therapeutic relationship is based on confidentiality. The therapist will not divulge information about any client without the client’s written consent (signed Consent for Release Form) EXCEPT when a client is in imminent danger to self, others, or whose life is in danger by another person(s).

B. PAYMENT: Check, cash, or credit card for co-pays, deductibles, coinsurance and/or entire fee is due at the time of service. A \$5.00 charge will be assessed for any credit card payment not made in person. A \$30 fee is assessed for returned checks. Self-pay and out of network fee is \$130/therapeutic hour. **For secondary insurance claims, payments are expected at time of session and client is responsible for filing the claim.** In cases of divorce, the parent/guardian who brings the minor for services will be responsible for providing payment at the time of service. **It is the client’s responsibility to gather information from his/her insurance company regarding deductibles, copays, coinsurance, out-of-pocket expenses and any other insurance plan coverage and/or non coverage PRIOR to session. Ultimately the client is responsible for payment.**

C. SESSION INFORMATION: The first session is an informational gathering session and will include client’s history, current situation, coping skills and goals. Sessions last for the therapeutic hour. When a client is not seen for 6 consecutive months, it is understood that the therapeutic relationship is terminated. A Client at any time may restart therapy in which it is understood the client would then be under the therapeutic care of Amy Childers/Amy Childers Counseling LLC.

D. FEES: 1. There is a \$130.00 fee for any missed appointment(s) that are **not** due to illness or emergency, unless you call/text the office at 419-283-2732, 24-hours prior to the appointment or unless other arrangements have been made prior to your appointment. A message may be left on the voicemail or texted 24 hrs/day, 7 days/week. **2.** There is a minimum \$130.00 fee for any correspondence requested by third parties including but not limited to doctors, lawyers, schools, and/or any other institutions.

Your signature below indicates your understanding of above policies and your agreement for payment.

Signature of Client

Date

Signature of Therapist

Date

E. INFORMED CONSENT TO RECEIVE MENTAL HEALTH TREATMENT:

I hereby voluntarily consent to, and authorize Amy M. Childers Counseling, LLC to render mental health treatment to myself and/or minor child. I understand that at any time I can withdraw my consent in writing.

Signature of Client

Date

Signature of Therapist

Date

F. NOTICE OF PRIVACY PRACTICES:

Amy M. Childers Counseling, LLC utilizes cellular telephone (419.283.2732) and internet communication (amychilders@amylistens.org). Due to the nature of cellular and internet communication, telephone calls and/or texts are subject to the possibility of unintended disclosure. Therefore, calls and/or texts made on cellular phones and correspondence on the internet cannot be considered secure. Amy M. Childers Counseling, LLC will not disclose Protected Health Information on cellular telephones or internet. I understand that cellular and email communication to this number/email may not be secure. I also understand that no therapy can take place via text or email.

Client Signature

Date

Amy M. Childers Counseling LLC, Member

Date